

Application Services



American Innovations offers a variety of application services to enable customers to achieve the most out of their implementation of Pipeline Compliance System (PCS) or Risk Integrity Platform (RIPL) solutions. We find that better data management provides customers the information necessary to make the most informed decisions. By partnering with you, our Professional Services teams can better understand your vision, provide applicable solutions and help you achieve your goals.

Professional Services cover a number of opportunities to support your business.

Examples are:

- New customer implementation services and consulting
- Administrative services & report customization
- Historical data entry & external data loading

Application Services

Data Collection & Loading

Our industry talks about gathering and analyzing “data” a lot, but data is really just a means to an end. Information, which is data in context, is what our customers want. Extraction, transformation and loading (ETL) data to deliver information to our customers is what we are passionate about. Our experts help you navigate the ETL data processes and get compliance and field data into software solutions, such as Pipeline Compliance System (PCS) software or Risk Integrity Platform (RIPL) and then transform it to valuable information.

- More information = better business decisions
- Historical data prep and import
- Transform data from text or Excel files

System Integration Services

American Innovations works closely with our customers to clearly understand their goal of sharing compliance and risk data with various enterprise-level software packages. Whether it is bridging data between ARC GIS and our Pipeline Compliance System (PCS) software or providing a PODS integration solution with our Risk Intelligence Platform (RIPL) software, AI has the expertise to help them realize their vision.

- Pipeline compliance data with asset management databases
- Cathodic Protection inspection routes with route optimization software
- Risk analysis with relational geo-spatial databases

PCS & RIPL Admin Services

Administrative Services provides a much-needed partner to help manage the day-to-day tasks necessary to maintain data integrity on a compliance database solution. Whether you are a user of our Pipeline Compliance System (PCS) software or our Risk Intelligence Platform (RIPL), there are ongoing tasks to perform from adding new users to the database, installing software on PCs and laptops, or creating custom objects. Typically, these are performed by a compliance or risk specialist who may not be a software expert. Our Admin Services team offloads those manual tasks and lets you focus on your expertise.

- Partner with compliance supervisors and IT
- Offload manual data management tasks
- Trusted advisor supporting your vision

PCS & RIPL Implementation Services

When deciding on a compliance database solution such as AI's Pipeline Compliance System (PCS) software or a mission-critical risk management application like our Risk Intelligence Platform (RIPL), there are a lot of considerations to make. American Innovations works closely with customers during this decision making process and then during implementation to understand their goals and provide a way to accomplish their vision.

- Coordinate business unit needs with IT department requirements
- Provide project management to achieve timeframes
- Initial installations through enterprise-level system expansions

For More Information

Services

Expect Relentless Service from our PCS Technical Services team.

- Technical support via phone and email
- Product training, offered at your place of business or ours
- Application services: implementation, data collection and loading, system integration and administration services

Contact

For more information, email us at pcstechservices@aiworldwide.com, call us at **800-229-3404**, or visit us online at aiworldwide.com.

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About American Innovations

American Innovations (AI) protects people and the environment by helping our customers safely and efficiently manage the world's energy infrastructure. We deliver proven compliance solutions to virtually every oil and gas transmission pipeline company in North America – from the field to the office. We provide an integrated family of hardware, software and professional services backed by relentless customer service. Our products include: Bullhorn® Remote Monitoring, MicroMax® Current Interrupters, Allegro Field Data PC™, PCS™ compliance software, and Risk Intelligence Platform (RIPL™) software. AI also provides a wealth of professional services including data migration, risk analysis, high consequence area (HCA) analysis, and regulatory compliance consulting.

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